

BOOKING FORM

Please send this form together with your deposit to: **Accounts, Original Travel, 1B The Village, 101 Amies Street, London, SW11 2JW, United Kingdom**
 T +44 (0)20 7978 7333 F +44 (0)20 7978 7222 E info@originaltravel.co.uk www.originaltravel.co.uk

PLEASE WRITE CLEARLY IN BLOCK CAPITALS

TITLE	SURNAME	FORENAME	DATE OF BIRTH	NATIONALITY
1				
2				
3				
4				
5				
6				
7				
8				

PERSONAL DETAILS OF LEAD NAME (CONTACT POINT FOR GROUP)		
NAME		
ADDRESS		
<input type="checkbox"/> TELEPHONE DAY	<input type="checkbox"/> EVENING	<input type="checkbox"/> MOBILE
PLEASE TICK PREFERRED NUMBER FOR CONTACT PURPOSES		
EMAIL		
EMERGENCY CONTACT IN THE UK	NAME	MOBILE

HOW DID YOU HEAR ABOUT ORIGINAL TRAVEL?

ITINERARY

TRIP NAME	TRANSFER TO AND FROM UK AIRPORT (Y/N)	DEPARTURE DATE	NO. OF NIGHTS	SPECIAL REQUIREMENTS

INTERNATIONAL FLIGHTS

AIRLINE	CLASS ECONOMY/CLUB/FIRST/PRIVATE	PASSENGER NAME & LOYALTY CARD NO. EG. BA EXECUTIVE CLUB	SPECIAL REQUIREMENTS

PAYMENT DETAILS

DEPOSIT PAYMENT: 20% OF THE TOTAL BOOKING AMOUNT		
<input type="checkbox"/> I WISH TO PAY BY CHEQUE AND ENCLOSE A CHEQUE PAYABLE TO ORIGINAL TRAVEL COMPANY LTD FOR £		
<input type="checkbox"/> I WISH TO PAY BY CREDIT CARD (PLEASE TICK APPROPRIATE BOX) <input type="checkbox"/> VISA <input type="checkbox"/> MASTERCARD <input type="checkbox"/> AMEX <input type="checkbox"/> SWITCH/MAESTRO		
<input type="checkbox"/> PLEASE CHARGE MY DEBIT/CREDIT CARD ACCOUNT IN THE SUME OF £ _____		
CREDIT CARD NO.	<input type="text"/>	SECURITY NO. <input type="text"/>
CARD VALID FROM DATE	CARD EXPIRY DATE	ISSUE NO (SWITCH/MAESTRO ONLY)
CARDHOLDER'S SIGNATURE	DATE	
PLEASE PROVIDE NAME AND ADDRESS OF CARD HOLDER IF DIFFERENT FROM EACH LEAD NAME		
NAME		
ADDRESS		

INSURANCE

IT IS A REQUIREMENT UNDER OUR BOOKING TERMS AND CONDITIONS, WHICH ARE ATTACHED, THAT YOU HAVE FULL TRAVEL INSURANCE COVER FOR YOUR HOLIDAY WITH US, INCLUDING INSURANCE FOR ALL OF THE ACTIVITIES WHICH YOU CARRY OUT.	
I confirm that we have/will obtain prior to departure (delete as applicable) suitable travel insurance for our holiday with Original Travel which will cover all of the activities which we will carry out	
LEAD NAME'S SIGNATURE	DATE

I am over 18 years of age and have read, understand and accept the content of this Booking Form, including the 'Before You Leave' section overleaf and the Booking Terms and Conditions attached. I confirm that I am authorised to accept the terms and conditions set out in these documents on behalf of all other persons included in this booking, whether named or not.

LEAD NAME'S SIGNATURE	DATE
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We may use the details above to notify you of our service offers and promotions from time to time.
If you do not wish us to notify you please tick this box.

We may use the details above to notify you of selected third party offers & exclusive discounts from time to time.
If you do not wish us to notify you please tick this box.

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AITO | **HOLIDAYS WITH 100% FINANCIAL PROTECTION**

ATOL
The air holiday and flights in this brochure are ATOL protected by the Civil Aviation Authority. Our ATOL number is ATOL 5922.

AITO QUALITY STATEMENT
Original Travel is a member of the Association of Independent Tour Operators. The Association represents Britain's leading independent tour operators and encourages the highest standards in all aspects of tour operating.

AITO sets criteria regarding ownership, finance and quality which must be satisfied before new companies are admitted to membership. Member companies, usually owner-managed, strive to create overseas holidays with high levels of professionalism and a shared concern for quality and personal service.

Original Travel abides by the Association's Code of Conduct and adheres to the AITO Quality Charter which can be viewed on www.aito.co.uk. Visit the website to find out more about the Association or call AITO on 020 8744 9280

BEFORE YOU LEAVE

PAYMENT TERMS

You will be required at the time of booking to pay us a non-refundable deposit amounting to 20% of the quoted holiday price in accordance with our terms and conditions. Unless you are making a late booking, the balance owing must be paid to us no later than 60 days before your date of departure. If the booking is made within 60 days of departure, then full payment is required at time of booking. If we do not receive the balance by this time then we will treat the booking as cancelled by you and you will be liable to pay our cancellation charges. Cancellation charges can be viewed in our terms and conditions (in full on the following pages or online at www.originaltravel.co.uk). Please make cheques payable to Original Travel Company Limited. For Online banking our account is with Lloyds TSB, a/c 03133032, Sort Code 30 98 71. Sale is subject to Original Travel Company Limited terms and conditions.

PASSPORT AND VISA REQUIREMENTS

You will need a ten-year passport for travel to all destinations. We recommend that your passport is valid for at least six months following your due date of departure as many countries will not allow you to travel unless you have at least six months left to run on your current passport. Some countries (particularly in Southern Africa) also require your passport to have two blank pages for a visa stamp. As a result if you are travelling in more than one country that requires this you will need to have more blank pages - for example if you visit South Africa and Namibia, both of which require two free pages, and re-enter South Africa to fly home, you would need six blank pages. Certain countries require a visa for entry. We will advise you at the time of booking whether a visa is required for holders of an EU passport and provide you with further information concerning visa applications, but arranging the visa is your responsibility. Any members of the travelling party holding a non-EU passport should check with the Embassy in question for specific visa requirements.

SECURITY

When packing for your holiday, please be aware that, in line with the latest safety directives, most airlines now check that each passenger's hand luggage weighs no more than five kilos and contains no sharp or metallic objects. Baggage restrictions are changing on a regular basis, so please check with the relevant airline to see what restrictions apply at the time of travel. Please also allow sufficient transfer time to reach airports. We recommend arriving at the airport a minimum of two hours before departure for international flights.

HEALTH

Some countries require you to show that you have received certain vaccinations before allowing you entry. You are responsible for obtaining the appropriate vaccinations and taking all precautions appropriate to your destination and countries through which you are travelling. Where you fail to arrange the appropriate vaccinations or take the appropriate precautions we cannot be liable to you in the event that your travel or entry is refused or in the event of any illness, injury or death. You must consult your local GP for further detail on recommended vaccinations and other appropriate precautions. You should bear in mind that appointments may need to be arranged in advance and that some vaccinations and precautionary measures take time to become effective (for example, anti malarial measures usually involve taking tablets for a period before and after as well as during your holiday). You should therefore consult your local GP well in advance of your due date of departure. General standards of hygiene in other countries may differ from those in the UK and are often lower. You should exercise great care, particularly with your choice of food and drink and from where you purchase them. Often the local water is not recommended for drinking and you may be advised instead to drink bottled water. In some areas water is contaminated and so must not be drunk without decontamination.

SAFETY

The nature of some of our holidays is adventurous and some may involve a significant amount of personal risk and danger. You will be travelling in countries where health and safety standards are likely to be lower than in the UK. The personal risks can include the risk of injury, illness, disease, loss or damage to property, inconvenience and discomfort. We will comply with our legal duty under UK law to ensure, as far as reasonably practicable, your health and safety during your trip. However, if you book any other activities with other suppliers, then you must be satisfied that such suppliers comply with applicable health safety standards, as we have no control over these suppliers.

You must ensure that you are physically fit enough to participate in any relevant activities, that you have appropriate clothing and that you take sensible precautions for your own safety and for anyone in your party for whom you are responsible. Particular care must be taken for the health and safety of any children or pregnant women. Most importantly, you must fully cooperate with and follow any safety procedures and instructions given by any organisation which is running the activities which you do while on holiday. It is possible that such organisations will require you to sign a waiver form in respect of the activity being carried out.

You should also exercise great care in the sun and in and around any swimming areas; obeying any instructions, warning signs and flags. You should not under any circumstances swim in unfamiliar waters without first seeking advice and instruction on currents, water quality and other local water risks. You should not walk alone at night unless advised that it is safe and you should not display jewellery or valuables. If you are travelling to a destination or through countries with which you are unfamiliar, you should consult or purchase an up-to-date guidebook.

INSURANCE

You must take out full travel insurance to cover all aspects of your holiday and in particular to cover any risks to which you will be exposed, depending on the nature of the activities which you intend to do. Such insurance should cover all medical care, including emergency care, and repatriation costs.

EMERGENCY

If you have a genuine emergency outside normal office hours, a UK representative of Original Travel can be reached on the following number:
+44 (0)7092 862 126



AiTO | HOLIDAYS WITH
100% FINANCIAL PROTECTION

Sale is subject to Original Travel Company Limited terms and conditions. Terms and conditions can be viewed on the following pages, in company brochures (when relevant), or online at www.originaltravel.co.uk.

Original Travel Company Limited Registered address: 1B The Village, 101 Amies Street, London., SW11 2JW, United Kingdom

T +44 (0)20 7978 7333 F +44 (0)20 7978 7222 E info@originaltravel.co.uk

TERMS AND CONDITIONS

ORIGINAL TRAVEL

We are The Original Travel Company Ltd (Original Travel), a limited company incorporated in England (company number 04437204) whose registered office is at 1B The Village, 101 Amies Street, London, SW11 2JW, United Kingdom ('we', 'us', 'our').

We are specialist travel organisers. Our business operates out of the United Kingdom (UK) and is directed exclusively towards UK custom. Our services are as advertised.

ATOL

The air holidays and flights in this brochure are ATOL protected, since we hold an Air Travel Organiser's Licence (ATOL) number 5922 granted by the Civil Aviation Authority (CAA). In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information, visit the ATOL website at www.atol.org.uk.

Application of these terms and conditions

These terms and conditions, together with the terms set out in the Booking Form, including the Before You Leave section, and any further terms and conditions notified to you by us prior to your entering into a contract with us (including without limitation any terms and conditions in our brochure or on our website which are relevant to your booking) and any other terms which we both otherwise agree will be binding on Original Travel and you once a contract is made between us (Our Terms). A contract will exist between us once you have made your booking with us, paid your deposit (or such other fee as may be appropriate, for example where you are making a 'late booking') and we have issued you with our booking confirmation. Our contact with you is also subject to any air carriers' terms and conditions of carriage.

You should read these terms and conditions carefully.

You should note in particular the content of paragraph 5 'our liability to you' which contains certain limitations and exclusions.

If any part of Our Terms is found to be invalid or unenforceable, then the remainder of them will not be affected and will remain valid and enforceable.

English Law

The contract between us will be governed by English Law and any dispute will be resolved by the English courts. Our Terms do not affect your statutory rights.

Data Protection

We observe the requirements of the Data Protection Act 1998 (the Act) in respect of all personal data held by us at any time.

We will not use any personal data relating to you which we hold at any time for any purpose other than in connection with your booking. We will not pass on such data to third parties save where this is necessary in connection with the performance by us of our contract with you or as otherwise authorised by you. We may use such data to notify you of our services, offers and promotions from time to time. If you do not wish us to do so notify you please tick the appropriate box on our booking form.

If you wish to find out more about the personal data we hold relating to you or have any query about data protection, please contact our data controller at 1B The Village, 101 Amies Street, London, SW11 2JW. We have notified the Information Commissioner. In order to find out more about our notification and the requirements of the Act you should visit the site of the Information Commissioner at www.dataprotection.gov.uk.

Brochure and website content

We make every effort to ensure the accuracy of the information contained in our brochures, other publications and on our website. However, content is subject to change, often due to the actions of our suppliers (eg. airlines, hotels, activity providers, car hire companies). We will endeavour to notify you of any change known to us affecting your holiday prior to issuing you with our booking confirmation.

We do not generally use linking or framing. We are not responsible for the content, policies and services of any sites linked to or accessible via our website.

Packages

A 'package' is a pre-arranged combination of at least two of the following, booked by you through us at an inclusive price, and where the combination lasts for a period of more than 24 hours or involves overnight accommodation: (a) transport; (b) accommodation; (c) other services not ancillary to transport or accommodation and a significant part of the booking.

Where the arrangements which you make with us for your holiday do not amount to a 'package' (as defined above) we act as booking agent only.

Booking Conditions

All holidays are subject to availability

When you make a booking with us you are making an offer to us to buy some of our advertised services. We reserve the right to refuse to accept and/or not to proceed with any booking at any time in our sole discretion. Once the contract is made between us we will perform our obligations to you in accordance with Our Terms.

All bookings must be made by a person aged eighteen years or over. Where your booking is for more than one person, the first-named person in your party aged eighteen years or over will be treated by us as the 'lead name' for your booking. The lead name will be responsible for making all payments due to us in accordance with our contract.

Completion and submission by you of our booking form will be treated by us as confirmation that you have read, understood and accepted all Our Terms.

It is important that you accurately complete our booking form as all documents, notices and other information relating to your holiday will be sent to this address. It is your responsibility to ensure that the details which you supply to us are correct.

1. Payment

You will be notified at the time of booking of the price of your holiday. You will be required at the time of booking to pay us a non-refundable deposit of 20% of the quoted holiday price, and the full holiday price of a booking should be made at least 60 days prior to departure (late booking). In certain circumstances (depending on the nature of the booking) we will require a non-refundable deposit in excess of the usual 20%.

Unless you are making a late booking, the balance owing must be paid to us no later than 60 days before your date of departure. If we do not receive the balance by this time then we will treat the booking as cancelled by you and you will be liable to pay our cancellation charges (see paragraph 3.2).

We accept cheques, bank transfers and credit or debit card. However, due to the fee levied on us by the card companies, a charge will be made on credit or debit card payments.

If you make a late booking and it is necessary to issue your documents on departure or send them to you by special delivery, there will be an administration charge payable by you of £25 per booking. An administration charge also applies to any changes carried out by us at your request (see paragraph 3.1).

2. Prices

The prices quoted in our brochure, on our website or in our publicity and promotions from time to time are correct at the time of publication. In the event of any change in our prices to those stated we will notify you prior to accepting your booking. All our prices are quoted in GBP £'s sterling.

(a) Packages

We guarantee the price of your holiday stated in our booking confirmation.

We may however pass on to you certain additional charges resulting from increased transportation costs (including the cost of fuel), dues, taxes, landing taxes or embarkation or disembarkation fees at ports and airports or fluctuations in the exchange rate. We will not pass on any such charges occurring within 30 days of your scheduled date of departure nor which would result in an increase of less than 2% in the total cost of your holiday.

(b) Other holiday arrangements

We reserve the right to pass on any charges levied on us from time to time by our suppliers in respect of any other holiday arrangements made by us on your behalf:

- Return transportation costs including luggage allowance as confirmed
- Overseas transfers/transportation
- Accommodation, meals
- The services of a representative, tour guide or an appointed local agent, including a 24 hour emergency contact (except cruises)
- All UK departure taxes, fees and passenger charges
- Any applicable overseas port charges
- Child discounts

Our holiday price does not normally include:

- Visa fees, overseas airport departure charges payable locally, portage, personal expenditure, hotel extras, fuel and extras for car hire
- Taxes or compulsory charges introduced by Governments, regulatory bodies or airlines after you have booked
- Security charges introduced or increased after you have booked which affect transportation costs
- Holiday insurance

The price payable by you for your holiday and what this price includes will be confirmed to you by us at the time of booking and set out in our booking confirmation.

(c) Group bookings and discounts

Some bookings or prices are dependent on the number of participants or occupants and if this applies to your holiday arrangements you will be notified by us at the time of booking. We reserve the right to make further charges where numbers fall below those required to qualify for the discount offered or price otherwise appropriate. We also reserve the right to cancel such a booking in the event that numbers fall below the required number at any time up to 30 days prior to your due date of departure.

3. Changes or cancellation by you

3.1. Changes

(a) Transfers

Where you are or any member of your party is prevented from travelling for any reason (including death, illness or jury service) we will transfer your booking to any other person satisfying all the requirements relating to your holiday notified to us by you in writing a reasonable time prior to your due date of departure.

(b) Other changes

If you wish to make any other change to your booking at any time after our booking confirmation has been issued, we will try but cannot promise to meet your request. We require your authority in writing before we can make any change. In the event that any change is requested in relation to a group booking we require the authority in writing of the lead name before we can make the change.

(c) Administration fee

In each of the above circumstances, an administration charge will be payable of £30 per person where your request is received by us 60 days or more prior to your date of departure and £50 per person where the request is received less than 60 days prior to your date of departure. This charge is non-refundable.

(d) Treatment of changes by our suppliers

Many of our suppliers, particularly airlines, cruise companies and safari operators, do not permit us to change names or travel dates and impose full cancellation charges. We will pass these on to you in addition to our administration charge, where applicable.

3.2. Cancellations

If you wish, following the issue to you by us of our booking confirmation, to cancel your booking or any part of it relating to any person (in the case of a group booking), we will require your authority in writing or (in the case of a group booking) the authority in writing of the lead name to do so.

Our cancellation charges will apply (see the table 'cancellation charges' below). These are calculated with reference to the date on which we receive your authority in writing. We will not refund to you any deposits, administration charges, insurance premiums or any other fees or charges made by us and paid by you relating to your holiday in the event of cancellation by you.

We incur costs from the time you make your booking and you agree that if you cancel your booking you will compensate us for our losses and expenses, as per the table below. Our cancellation charges increase the nearer the cancellation is made to your departure date as we may not be able to resell your holiday without making significant price reductions, or at all.

We strongly recommend that you take out insurance cover for cancellation. Original Travel can suggest insurers if requested by you. For further details please refer to paragraph 7.

3.3. Cancellation charges

Number of days left before your due date of departure when your authority in writing is received by us. Cancellation charge (expressed as a percentage of the total holiday price)

60 days or more	Deposit only
59 – 43 days	40 %
29 – 42 days	60 %
7 – 28 days	90 %
6 days or less	100 %

4. If we have to change or cancel your holiday

We will do our utmost to deliver the holiday which we are contracted to provide to you.

As we put in place the arrangements necessary to enable us to offer our range of holidays many months in advance, we may occasionally have to make changes and reserve the right to do so at any time.

(a) Packages

Our obligation to you depends on whether the changes are considered 'minor' or 'major'. A 'major' change is one which results in a significant alteration to the essential terms of the contract between us. 'Major' changes include:

- price
- your UK departure airport (unless this is between Heathrow and Gatwick or vice versa)
- your city/resort/place of destination
- your accommodation (except on tours/safaris) to a lower star grading.
- your scheduled departure time from the UK or the duration of your holiday by more than 12 hours (excluding delays outside of our control following check-in).

Minor changes:

A minor change is any other change which is not a major change. We will try to tell you as soon as reasonably possible prior to your due departure date about any minor changes, although we are not obliged to do so. We are not obliged to compensate you for any 'minor' changes made.

Major changes:

If we have to make a 'major' change we will notify you as soon as possible and you will have one of the following options:

- to agree the changes and accept their impact (including any on price)
- to transfer to another holiday offered by us (subject to availability) of equivalent or superior quality
- to transfer to another holiday offered by us (subject to availability) of lower quality and receiving a refund for any difference in price
- to cancel your holiday and receiving a refund of all monies paid by you to us (including all deposits and administration charges)

If we have to make a 'major' change to or cancel your holiday for any reason other than our insolvency or any circumstances beyond our reasonable control we will additionally pay to you the following sum by way of compensation:

Number of days before due date of departure that notification of a major change or cancellation by us is received. Compensation payable by us (per person named in our booking confirmation or transfer accepted by us)

59 - 43 days	£10
42 - 29 days	£25
28 - 15 days	£45
14 - 8 days	£60
7 - 0 days	£75

(b) Other holiday arrangements

We will try to tell you of any changes as soon as possible prior to your due departure date, although we are not obliged to do so. We are not obliged to compensate you. However, in the event that we are forced to cancel your holiday for any reason other than our insolvency or any circumstances beyond our reasonable control we will refund to you the full price paid by you for your holiday.

(c) Circumstances beyond our control

We will not pay compensation or accept any liability where any change is due to circumstances outside of our reasonable control, including (without limitation) any strikes, lock-outs, or other industrial action, labour disputes, acts of God, war, riot, civil commotion, malicious damage, compliance with any law or governmental order, rule regulation or direction, impossibility of the use of any means of public or private transport or any action of any government or regulatory body, accident, break-down of plant and machinery, fire, flood or storm, other adverse weather conditions (including heavy rainfall, hail, snow, fog or frost) affecting any airport, port or any other transport link, embarkation or disembarkation point and their operation, flight delays, other matters affecting air traffic control (including failure of equipment, systems and software), siege, acts of terrorism, police or security alerts or precautionary measures taken.

5. Our liability to you

(a) Packages

(i) We accept responsibility for ensuring that the holiday arrangements you book with us are supplied as described in the itinerary provided. We accept responsibility for the acts and/or omissions of our employees, agents and suppliers except where they have acted outside our authority or instructions.

(ii) If you feel that any part of your holiday arrangements is not provided as promised, you should notify our supplier and either our appointed local representative (where one is appointed) or ourselves (where a local representative is not appointed) as soon as possible. You must provide us with details in writing at the earliest opportunity.

(iii) Where we have failed to provide you with a significant proportion of the services which you have contracted with us to provide, if you are still on holiday with us we will (where possible and appropriate to the circumstances), endeavour to organise suitable alternative arrangements at no extra cost to you and may pay you an amount in compensation. Where we have failed to provide you with a significant proportion of the services which you have contracted with us to provide and suitable alternative arrangements are not available or are unacceptable to you for good reasons then (where appropriate) we will make arrangements for you (and where other members of your party are affected those members of your party) to return to your place of departure at no extra cost to you. In all other cases (ie. where we have not failed to provide you with a significant proportion of the services which you have contracted with us to provide) our obligation following your notification to us is to investigate matters and (where appropriate) make prompt efforts to find appropriate solutions.

(iv) Our liability in all cases shall be limited to a maximum of 3 times the total cost of your holiday (including deposits and administration charges). We do not accept responsibility for the acts and/or omissions of any third parties with whom you may have made any bookings or arrangements direct.

(v) None of the provisions of this paragraph 5(a) shall have the effect of excluding or limiting our liability in respect of any personal injury or death of you or any member of your party during your holiday directly resulting from our own acts or omissions or the negligent acts or omissions of our employees, agents or suppliers whilst acting within our authority or instructions. We do not accept any responsibility for death, injury or illness caused by any act or omission of any third parties acting outside of our authority, instructions or control or with whom you may have made any bookings or arrangements direct.

(vi) We are not liable to you where our failure or improper performance of any of our obligations to you is due to:

- any fault or failure of you or of any member of your party;
 - any fault or failure of any third party unconnected with us and the provision of the services for which you have contracted with us to provide which are unforeseeable or unavoidable; or
 - circumstances beyond our or beyond our suppliers' reasonable control (which circumstances are without limitation described in paragraph 4(c))
- although we will endeavour following notification to us to provide you with our prompt assistance where our failure or improper performance results from circumstances not due to any fault or failure of you or any member of your party.

(vii) In respect of travel by air, sea and rail and the provision of accommodation, our liability is additionally limited in the manner provided by the relevant International Conventions (see paragraph headed 'application of other terms and conditions').

(viii) You should note that the acceptance of liability on our part is subject in all cases to set off or reduction of the amount of any claim made against us to take into account any amount paid to you or any member of your party at any time arising from the same cause or circumstances by any of our suppliers or pursuant to a policy of insurance.

(ix) Our suppliers and our local representatives are instructed not to act as our agents in booking any alternative activities other than those approved and offered by us. Any assistance they may offer at your request in relation to such activities does not imply they have acted as our agent or with our authority or approval. We are not responsible for such activities and have no liability to you in respect of any of them.

(b) Special requirements

If you have any special requirements (dietary or otherwise) you must inform us of these at the time of booking so that we can pass these onto our suppliers. We cannot guarantee that your requirements will be met, however, and we are not liable to you in the event that your wishes are not met.

6. Your responsibility

(a) It is your responsibility to ensure that you and all travelling with you have valid passports, appropriate visas and vaccinations. Some countries (particularly in Southern Africa) require your passport to have two blank pages for a visa stamp. As a result if you are travelling in more than one country that requires this you will need to have more blank pages - for example if you visit South Africa and Namibia, both of which require two free pages, and re-enter South Africa to fly home, you would need six blank pages. Women 28 weeks or more into pregnancy at the time of return travel must have a doctor's certificate confirming that they are fit to travel (note airlines normally require certification at 32 weeks). We are not liable for any costs, delays or illness resulting from your failure to meet these requirements.

(b) You are responsible for ensuring that any existing medical conditions or disabilities which may require assistance are declared to us before you book your holiday or, if newly diagnosed, before your due date of departure so that we can pass these details on to our suppliers in good time. We are not in any circumstances liable if any carrier refuses you or any member of your party as a passenger as a result of any medical condition or disability.

(c) You are responsible for your behaviour and that of your party. We and our suppliers reserve the right to refuse your booking or the right to board or the right to travel and to remove you and/or any member of your party from any transport, accommodation or any part of holiday if you or any member of your party is drunk or under the influence of drink or drugs, if you are or we reasonably believe that you are in unlawful possession of drugs, are behaving violently, disruptively, dangerously or irresponsibly or in any manner whatsoever which presents a risk to others or is causing a nuisance or annoyance to others. No refund will be given or compensation paid and no costs or expenses for which you become liable or which are incurred by you will be made by us or be recoverable by you from us in such circumstances. You may also become the subject matter of police inquiry or security measures or investigation and liable in the event that any offence is committed to criminal prosecution and penalties whether in the UK or in any other country having jurisdiction in respect of the alleged activity. You must fully cooperate with and follow any safety procedures and instructions given by any organisation which is running the activities which you do while on holiday. It is possible that such organisations will require you to sign a waiver form in respect of the activity being carried out.

(d) Despite our best endeavours to ensure your holiday runs as smoothly as possible, problems can occur. If you do experience difficulties that cannot be dealt with at the time by the hotel, lodge or camp you are staying at, then please contact (where applicable) our local representatives. If they cannot be reached, please contact us on our 24-hour emergency telephone number (+44 (0)7092 862 126). Please remember that we will be unable to help if you only mention the issue on your return from holiday. If you have a medical emergency, you must notify your travel insurance providers on their 24-hour emergency telephone number (which should be visible on the cover note). If you cannot make contact, please ring us and we will attempt to reach them.

(e) Many of our trips take place in destinations where local conditions vary enormously, and the people we deal with on the ground may be less time-conscious or meticulous in planning than ourselves, and while we will do our very best to ensure that the holiday goes according to plan, we ask that those who travel with us do so with a spirit of adventure, in a positive frame of mind, and in good humour.

7. Insurance

You must be fully insured for your holiday and must make sure that all of the activities which you will be carrying out are covered by such insurance. This insurance must include emergency evacuation and repatriation costs in respect of all of your activities.

Updates

Our Terms are updated from time to time. The terms and conditions which will apply to your holiday are those on our website at the time of booking. There may be additional terms and conditions which apply to our special offers, promotions and discounts from time to time. These will be notified to you at the time of booking should you inform us that you would like to take advantage of them.

Copies

A copy of our latest terms and conditions can be viewed on our website www.originaltravel.co.uk where you can print off a copy for your records.

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